

# XELION SOFTPHONE

## WHAT

A softphone is an application installed on a PC, laptop or mobile phone that allows you to make and receive calls via your business. The Xelion softphone is a user-friendly application that functions much the same way a regular phone would including presenting your business number, answers calls within hunt groups, transferring and conferencing.



## HOW

The softphone is a direct user interface into the Xelion platform, with all data stored in the cloud and nothing held locally on the device.

The softphone offers all the traditional telephony functions users expect alongside the latest unified communication features including presence, instant messaging, global address books, call recording, Wallboards, Hunt group management and much more.

Use the desktop application or unlock true flexible working with the mobile application for those on the move.

## WHY

Xelion's softphone client is a versatile communications endpoint designed to be the central hub for all business communications.

With thousands of business customers using the Xelion softphone every working day, the application is simple to use, feature rich and replaces the need for customers to have multiple tools and portals to manage their business communications.

