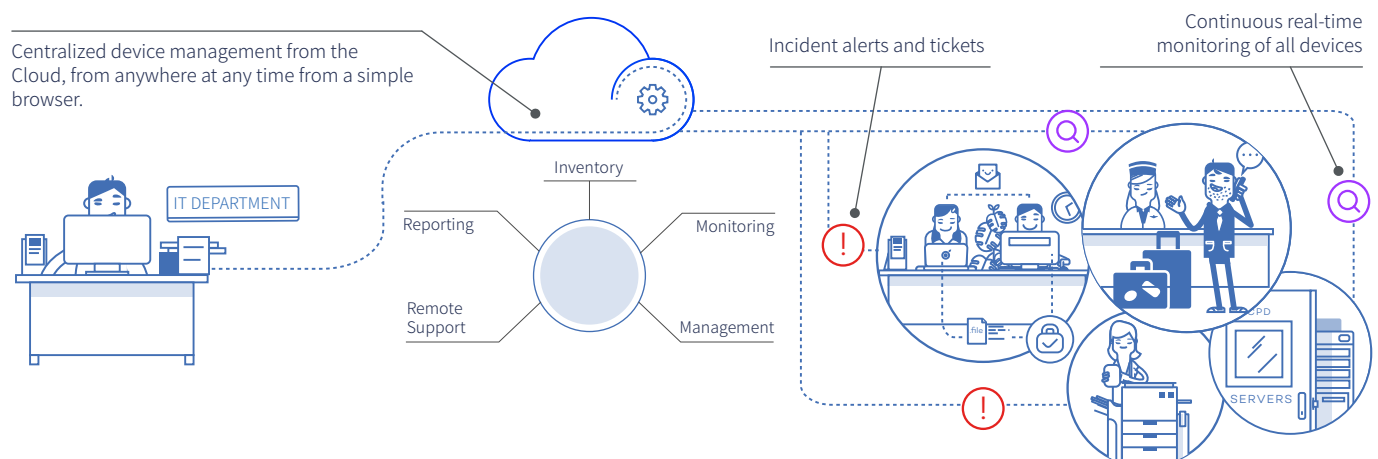panda
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MANAGE YOUR IT INFRASTRUCTURE SIMPLY AND PROACTIVELY WITH A RAPIDLY INTEGRATED SOLUTION

Systems Management is a hosted service for Remote Monitoring and Management (RMM) of all your organization's devices, whether they are in the office or remote. Thanks to the simplicity offered by the pre-configured settings, the learning curve is practically non-existent, and it ensures that the organization' s IT infrastructure operates exactly according to plan.

Why Opt for System Management?

It frees up your IT team to concentrate on value-added projects

It resolves problems proactively

It enhances support for new technologies and encourages adoption of BYOD

Centralized device management from the Cloud, from anywhere at any time from a simple browser.

Incident alerts and tickets

Continuous real-time monitoring of all devices

IT DEPARTMENT

Inventory

Reporting

Monitoring

Remote Support

Management

SERVERS

FEATURES

- **100% Cloud-based solution:** No additional infrastructure. Manage all devices at any time and from anywhere.

- **Secure access to the service:** Two-factor authentication to verify identities. Encrypted communication with the server.

- **Management via an extremely lightweight agent** for Windows, Linux, Mac, Android and iOS devices.

- **Agent-free management** of printers and other network devices (routers, switches, etc.) via SNMP, WMware ESXi (with the vSphere client) and MS Hyper-V.

- **Alerts and monitoring:** Monitor use of CPU, memory and hard disks, printers low on ink etc, with real-time graphs and alerts.

- **Make full use of our ComStore** where you will find hundreds of monitors for applications such as Exchange, SQL and IIS, backup services, etc. Tools for freeing up disk space and many other options.

- **Rapid tasks and scripts:** Create your own scripts or download them from our ComStore. You can also modify them to suit your needs and launch them.

- **Patch management:** Automate the deployment of updates and patches for the software installed.

- **Software deployment:** Centrally deploy software and updates.

- **Remote access:** Task management, file transfer, registry editor, command line, event log, etc. Repair devices without interrupting users, even if they are switched off. Access to users desktops – either shared or with complete control.

- **Tickets system:** Organize, classify and prioritize incident resolution. Share and reuse technical procedures for resolving problems.

- **Security certificates:** FISMA, SAS70, ISO 27001 and PCI DSS.

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Take Control of IT: Asset Management

Control your devices:

- **100% granular visibility of the devices you manage.**
- Stay up to date on your IT environment and changes.
- Keep a check on the hardware and software installed and in use.

Stop Firefighting and Reduce Your IT Costs

Cut out repetitive tasks and phone calls; be proactive:

- The **real-time alerts** let you identify printers low on toner, servers with little disk space and many other problem indicators.
- **Automate** repetitive tasks.
- The **events logs** display information for each device.
- Patch management to keep all devices up-to-date.
- Monitoring of mail servers, backup services, network devices, etc. to improve your company's productivity.

Keep IT Centralized and Simple

Manage your IT resources from a single web console with all the information and tools you need:

- Cloud-hosted; **with no additional infrastructure.**
- **Manage all your devices** no matter where they are at **any time** and from **anywhere.**
- Almost non-existent learning curve.

Offer Users the Best Support Experience, No Matter Where They Are

Drastically reduce calls to support:

- Monitor and deliver **remote support** to all devices, even if they are switched off, regardless of whether or not they have the Panda Systems Management agent installed.
- Use diagnostics and **non-intrusive problem resolution** to increase productivity.

Evaluate productivity:

- See who's done what at what time and with what device, etc.
- **It lets you see** reductions in downtime and support time.
- Identify problematic hardware/software.

Don't Lose Sight of Your Smartphones and Tablets

A single tool lets you monitor and manage all your mobile devices:

- Locate stolen devices and prevent loss of data when devices are lost or stolen with password protection and remote data wiping.
- Improve device security by setting standards for the passwords chosen by users.
- Block non-productive features (installation of games and apps, use of cameras, movies, etc).
- Centrally configure VPN and Wi-Fi settings for all devices.

Supported platforms and systems requirements for: **Panda Systems Management**

http://go.pandasecurity.com/systems-management/requirements

Supported operating systems: Windows, macOS and Linux.
EDR capabilities are available on Windows, macOS, and Linux, and Android & iOS for smartphones.

List of compatible browsers: Google Chrome, Mozilla Firefox, Internet Explorer, and Safari.

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