




# BREAK-FIX CAPABILITY MATRIX

## SERVERS

 **Hewlett Packard Enterprise**  
ProLiant  
HP 9000  
HP 3000  
BladeSystems  
Superdome  
AlphaServer  
NetServers  
VAX

 **DELL**  
PowerEdge  
Blade Servers  
VRTX

 **IBM**  
xSeries  
pSeries/RS6000  
iSeries/AS400  
zSeries  
Bladecentre


 **FUJITSU**  
Primergy  
AM Series


 **Lenovo**  
ThinkServer

 **Sun ORACLE**  
Ultra  
Fire  
SPARC  
T-Series  
X-Series  
V-Series


 **SUPERMICR**  
Servers

## STORAGE

 **Hewlett Packard Enterprise**  
MSA  
EVA/VA  
3PAR  
StoreOnce  
StoreEasy  
SureStore  
Left Hand  
Nimble CS  
StorageWorks  
P Series  
XP

 **DELL**  
Compellent  
EqualLogic  
PowerVault  
Clariion

**HITACHI**  
AMS  
WMS

 **IBM**  
Storwize  
DS Series  
TS Series

 **FUJITSU**  
Eternus


 **NetApp**  
FAS Systems


**NEXSAN**  
Entire Range

 **Sun ORACLE**  
StorEdge

 **SUPERMICR**  
SuperStorage

## TAPE LIBRARIES


 **Hewlett Packard Enterprise**  
MSL Libraries  
ESL Libraries  
EML Libraries  
VLS Libraries

 **DELL**  
PowerVault

 **IBM**  
TS Series

## NETWORKING

 **Hewlett Packard Enterprise**  
Aruba  
ProCurve

 **DELL**  
PowerConnect  
Force10  
M Series

 **IBM**  
Networking

 **JUNIPER NETWORKS**  
SSG Series  
EX Series  
MX Series  
SRX Series

**OTHER**  
F5  
Brocade  
Extreme  
3Com  
Q Logic

# BREAK-FIX SERVICES

## The peace of mind and support you need.

### WHAT WE OFFER

<b>Expertise Across Brands</b>	HP, Dell, IBM, Lenovo, and many more, including legacy equipment.
<b>Rapid Parts Delivery</b>	One of the UK's largest inventory distribution centres.
<b>High-Quality Service</b>	Our manufacturer-accredited engineers boast industry-leading first-time fix rates.

### BENEFITS

- No additional costs for older equipment generations
- Significantly reduced TCO for IT infrastructure
- Full UK coverage with a responsive, UK-based service desk
- Flexible service options to fit your business requirements

### KEY FEATURES

-  **24/7 Service Availability**
-  **Onsite and Remote Troubleshooting**
-  **Fully Qualified Engineers**
-  **Nationwide Spares Locations**
-  **UK-Based Service Desk**
-  **Flexible Service Levels**
-  **Multi-Vendor Support**
-  **Nationwide Engineers**

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